## **eLearning Commission Action Plan-Revised July 5, 2012**

Please find below an update on the status of the eLearning Recommendations as modified on April 5, 2012.

RECOMMENDATION	ACTION NEEDED/STATUS	RESPONSIBLE ENTITY	DUE DATE	
Teaching and Learning				
1. Online Professional Development	Recommendations 1-3 address online	State Board of	July	
The Governor directs the State Board of Education (SBE) and the	professional development and were	Education	2012	
Governor's Education Transformation Commission (GETC) no later	submitted to the SBE for action in			
than July 1, 2012 to adopt the Online Professional Development	August 2010.			
(OPD) guidelines for K-12 developed by the eLearning Commission				
and the LEARN NC quality standards for online professional				
development, which are based on the International Association for	The eLearning Commission staff needs	eLearning		
K12 online Learning(iNACOL) and Southern Regional Education	to follow up with the SBE and NCDPI	Commission staff		
Board (SREB) standards.	to determine how this work will now			
	move forward due to the changes with			
The Governor also directs that these guidelines and standards be	LEARN NC.			
incorporated into the Race to the Top Professional Development				
Initiative plan and that the Teaching and Learning sub-committee of	Based on professional development			
the eLearning Commission review the RttT Professional	evaluation of the current online PD			
Development plan, prior to its implementation, for consistency with	being offered through RttT, the SBE			
these guidelines and standards, for the effective use of eLearning	needs to revisit this work no later			
statewide, and for coordination and alignment across P20.	than July 2012.			
			July	
2. Efficiency and Sustainability of Professional Development	A recommendation was proposed to		2012	
a. The Governor directs the SBE and GETC to ensure that the RttT	fund the establishment of a teacher			
Professional Development (PD) team uses the specific	professional development institute			
recommendations in the attached Professional Development	that would include online professional			
document to ensure fiscal efficiency, local implementation, and	development. Funding was not			
sustainability at the local level for the RttT plan especially as it	secured and was not part of the			
relates to online professional development.	commission's recommendation,			
	however, grant funding is being			
b. In order to ensure the effective use of eLearning, the General	sought to begin implementation of		July	
Assembly should also allocate funding to prepare all relevant	this effort.		2013	
personnel to support student success with e-Learning opportunities.				

3.	Funding through the RttT may provide a short strategy however, in order to sustain the professional development, a state recourse is needed.  Common Core Standards  The eLearning Commission recommends that eLearning be utilized eLearning to provide support and training for faculty, pre-service and in-service teachers, and administrators around Common Core and NC Essential Standards that have aligned K-12 standards with college and career readiness. Utilize resources developed thorough multistate partnerships and ensure that Career and College Ready Common Core Standards (Reading and Math) for K-12 and workforce skills for the 21 <sup>st</sup> Century are clearly articulated, understood, and aligned to the NC Community College System (NCCCS), NC Independent Colleges & Universities (NCICU) and University of NC General Administration (UNC-GA) admissions process and English and math entry-level curriculum.	The NC Community College System (NCCC System has received a grant to help coordinate the implementation of the Common Core Standards with the SBE, NCDPI and UNC-GA. A fulltime person has been hired to implement this work and has established a workplan for moving forward.	NCCCS	2014
	Intellectual Property The Governor directs the UNC Board of Governors, the SBE, the NC State Board of Community Colleges, and the Independent Universities and Colleges to explore ways to encourage collaboration among P-20 faculty and staff in both development and sharing of digital learning materials. This exploration will extend to protecting intellectual property rights of faculty and staff through use of digital rights management and creation of permission-based collections, which may exist securely in federated Learning Object Repository(s) (LOR).	Follow up with University of North Carolina-General Administration (UNC-GA), North Carolina Community College System (NCCCS), North Carolina Independent Colleges and Universities (NCICU) by eLearning staff	UNC Board of Governors, State Board of Community Colleges and Independent Colleges and Universities	July 31, 2012
	eTextbook and Interactive Digital Resources for Learning- SEE STATUS	The Governor directed the SBE to develop a plan for implementing this work to which they responded on April 1, 2012.	State Board of Education	April 2012
6.	Increase College and Career Readiness For All Students The eLearning Chair directs the Teaching and Learning	*ACCOMPLISHED* This has been addressed through action	State Board of Education/State	On going

subcommittee to coordinate with the Developmental Education Initiative (DEI), through which the Department of Public Instruction (DPI), NCCCS, and UNC-GA are working together to revamp existing curriculum, integrate more effective formative assessments, and work across systems to build in better transitions to help ensure that all North Carolina students are career and college-ready. The Chair further directs the subcommittee to identify and coordinate with other major North Carolina initiatives that address college and career readiness for all students. In doing so, the eLearning Commission subcommittee will seek to encourage and support these initiatives to do the following:	of the General Assembly with Appropriations Act 2011-145 passed 6/16/11 (http://www.ncga.state.nc.us/Sessions/2 011/Bills/House/PDF/H200v9.pdf) authorized in Section 7.1 Education Reform and Career and College Promise as well as the passage of SB 479 Testing in the Public Schools	Board of Community Colleges/UNC Board of Governors and NC Independent Colleges and Universities	
Further the use of eLearning to increase college and career readiness and decrease the need for developmental courses within NCCCS UNC, NCICU campuses.	The new assessments approved by the General Assembly (SB 479) are now in effect. These assessments are part of the ACT suite and provide diagnostic type information about students' readiness for career and college in the areas of math, science, and English. The goal is to ensure that students are career and college ready before attempting college level work and should lead to a reduction in developmental or remedial courses for students graduating high school and entering higher education.		
<ul> <li>7. Equitable Access to eLearning The General Assembly should ensure statewide equity of access to distance and virtual learning experiences across K-20 education. In order to provide that support, the General Assembly should continue the following: <ul> <li>a. Investments should be continued in the following areas:</li> <li>\$19 M investments in the School Connectivity Initiative to ensure all LEA's are connected to NC Research Education Network (NCREN) with sufficient broadband connectivity. This state investment enables the LEAs to leverage its use to receive federal</li> </ul> </li> </ul>	Action by the General Assembly in the modification of the Appropriations Act 2011 H950 engrossed 6/13/12 (http://www.ncleg.net/Sessions/2011/Bil ls/House/PDF/H950v5.pdfauthorized continued funding for School Connectivity and modified the NCVPS funding formula to provide greater flexibility per recommendation of the eLearning Commission.	State Board of Education	June 30, 2012

e-rate reimbursements which has increased from \$24M in 2007 to			
\$112M in 2011 and \$120M in 2012. This gives resources to the			
LEAs to enhance their infrastructure so they can take advantage			
of technology for instruction.			
<ul> <li>Restore \$500K in recurring funds to support colleges and universities broadband connectivity and network services to NC Research and Education Network (NCREN). These services are critical to the success of all institutions of higher education, including institutions of The University of North Carolina as well as to the North Carolina Independent Colleges and Universities. There has been a 30% to 40% increase in the use of internet while the state budget necessary for investment and sustainability has decreased. The current level of state support is insufficient to meet current billing rate for these services and demand is anticipated to increase based on the rate of use by the institutions.</li> <li>Restore \$100K in non-recurring funds to support the North Carolina eLearning portal to support its transition to a revenue generating self-sustaining site. See recommendation 21 for information on the sustainability plan.</li> </ul>	This action was not accomplished.		
information on the sustainability plan.			
b. To further this critical goal, the eLearning Commission Chair directs the eLearning Commission to work with LEAs of all sizes and scopes, NCDPI, NCVPS, UNC, NCCCS, NCICU, to conduct an analysis of the existing barriers and how they are being addressed in other states in order to help develop a proposal for how North Carolina can best ensure equitable access to e-learning for all students.	*ACCOMPLISHED* This recommendation has been partially fulfilled in the work done through the NCCLOUD work recommended by the eL commission and is part of the RttT grant. Individual assessments have been completed with each of the 115 LEAs to determine their digital strengths and areas of need. The report was presented to the SBE in March, 22012.	NCCLOUD team including representation from MCNC, the Friday Institute and NCDPI	March 2012
8. Virtual Course Providers	This recommendation is based on the	State Board of	July

With the rapidly growing use of virtual teaching and learning by
North Carolina's K-12 teachers and students, and the increase in the
number and types of organizations potentially serving as Virtual
Course Providers <sup>1</sup> , it is essential that quality assurance standards and
processes be put into place for both virtual course content and virtual
teaching. These standards and processes should be based upon
those established for traditional face-to-face course content and
teachers, adapted in response to the requirements of virtual teaching
and learning and the national and state guidelines for virtual courses.
Specially, the eLearning Commission recommends the following:

## A. K-12 Virtual Learning Committee

- 1. The State Board of Education (SBE) should establish a North Carolina K-12 Virtual Learning Committee to be responsible for quality assurance of K-12 virtual learning. This Committee will: (a) develop the specific standards and metrics required to implement the recommendations provided below; (b) monitor the application of the standards; and (c) recommend actions to the Department of Public Instruction and State Board of Education in cases when the standards are not met.
- 2. The NC K-12 Virtual Learning Committee will develop requirements for virtual teaching and course content based upon: (a) the NC requirements for traditional classroom teaching and course content: (b) the National Standards for virtual teaching and course content developed by the International Association for K-12 Online Learning (iNACOL) and the Southern Regional Education Board (SREB); and (c) the Standards for Approval of Online Courses approved by the NC State Board of Education in December 2012.

## **B.** Virtual Provider Data Requirements

1. Each Virtual Course Provider will submit a quality assurance monitoring plan for review and approval by the K-12 Virtual Learning Committee, and then be responsible for implementing their

legislation passed by the General

Assembly that requires NCVPS to	
establish standards for virtual learning	
(Section 7.22.(h) of SL 2011-145	
http://www.ncga.state.nc.us/Sessions/20	
11/Bills/House/PDF/H200v9.pdf) and	
the policy for Standards for Approval of	
Online Courses adopted by the SBE at	
its December 2011 meeting. The intent	
of this effort is to provide guidance to	
LEAs about standards for successful	
virtual learning to help them as they	
select other virtual providers at the local	
level.	

Education

2012

<sup>&</sup>lt;sup>1</sup> "Virtual Course Provider" will be used in this document to refer to any provider of virtual courses for credit to K-12 students in NC, including the K-12 NC Virtual Public School, public schools, charter schools, non-profit or for-profit education services providers, or any other type of organization that provides virtual courses.

	plan. The Committee will set the guidelines for these plans.
2.	Each Virtual Course Provider will be required to collect and retain accurate data that may include but is not limited to the following:
	<ul> <li>a. The courses offered and the number of class sections of each one provided each semester<sup>2</sup>.</li> <li>b. The number of classes taught per semester by each teacher.</li> </ul>
	c. The total number of students taught per semester by each teacher.
	d. The credentials and experience of each teacher in both face-to-face and online teaching (see section D below).
	<ul><li>e. The results of the Teacher Evaluation Process, as adapted for virtual teaching (see section D below) for each teacher.</li><li>f. The number of students who initially register for each class.</li></ul>
	g. The number of students who successfully complete each class.
	<ul><li>h. Students' grades.</li><li>i. Students' performance measures on relevant state and district assessments.</li></ul>
	j. Students' responses to items on a anonymous student survey to be provided by the K-12 Virtual Learning Committee, based upon the student survey being implemented as part of the NC Teacher Evaluation Process.
	k. For each class, documentation that effective online or blended learning teaching practices are being utilized. Other data to be determined by the K-12 Virtual Learning Committee.
3.	The required data will be made available to the K-12 Virtual Learning Committee.
4.	The required data will be made publically available in appropriate summary form to protect teacher and student confidentiality.
	C. Virtual Course Provider Program Administrators
	The Virtual Course Provider program administrators will be responsible for: (a) ensuring that the course content meets NC

Curriculum Standards; (b) monitoring course progress and teaching

<sup>&</sup>lt;sup>2</sup> Summer session class offerings will have the same requirements as those defined for a semester.

quality through observing virtual course interactions and monitoring data of student-teacher interactions; (c) conducting evaluations of all teachers using the version of the NC Teacher Evaluation Process to be adapted for virtual courses (see section D below). The Virtual Course Provider program administrators responsible for course quality assurance and teacher evaluation must be certified as NC School Administrators and have additional training and experience to prepare them for their roles as administrators of virtual learning programs.

## D. Teachers

- 1. Teachers of K-12 virtual classes are required to have an NC Standards Professional 2 (SP2) Educator's License in each subject area and grade level they are teaching, so that they have already demonstrated competency in classroom teaching and subject matter expertise. In addition, teachers of K-12 virtual classes will be required to have: (a) successfully completed an approved course in online pedagogy, communications and technology, or provide evidence of having obtained these competencies through other experiences; and (b) successfully completed practicum in which they served as a student teacher or co-teacher with an experienced virtual class teacher who provided coaching and mentoring.
- 2. In order to ensure that each teacher can play an active role and interact sufficiently with each student, a full time virtual teacher's class load will be determined by based class size appropriate for student learning in virtual environments as determined by current research.
- 3. The North Carolina Teacher Evaluation Standards will be adapted to apply to virtual teaching. This adaptation will incorporate relevant elements from the NCVPS Evaluation Tool for Online Teaching (as described in *LFI 2: Standards for Approval of Online Courses*, approved by the NC State Board of Education in December 2011). The adaptation will include the sixth Teacher Evaluation Standard on evidence of student achievement gains that is in process of being added as part of the Race to the Top requirements. Virtual Course Provider program administrators will be required to apply the adapted

Teacher Evaluation Standards to evaluate all teachers of virtual courses.  E. Course Content			
1. The NCVPS Evaluation Tool for Online Courses and the process for implementing course evaluations (as described in <i>LFI 2: Standards for Approval of Online Courses</i> , approved by the NC State Board of Education in December 2011 2012) will be applied to all K-12 Virtual Courses.			
2. The role on the NC Virtual Public School in conducting these virtual course content evaluations should be reconsidered in light of the potential conflict of interest in having one Virtual Course Provider responsible for reviewing the course content of others. One option may be to use a third party evaluator with expertise in virtual or eLearning learning.			
9. North Carolina Virtual Public School. General Assembly should repeal Section 7.22.(k) of SL 2011-145 (http://www.ncga.state.nc.us/Sessions/2011/Bills/House/PDF/H200v9. pdf) to allow other funds to be used to support NCVPS operational costs including instructional support, course development, and evaluation when needed without penalizing the LEAs.	This section was not repealed but modified to provide greater flexibility in fund availability for virtual based on the commission's request.	General Assembly	June 2012
10. Virtual Learning K12  The eLearning Commission believes that all students should have access to high quality eLearning opportunities in P20. Based on that belief, the eLearning Commission recommends that the State Board of Education do an independent cost analysis, curriculum review, accountability/assessment review of virtual education services requested by LEAs and charters, including nonprofit, for profit, NCVPS and other state entities offering virtual education learning.	The goal of this recommendation is to ensure that NC sets standards, accountability, and funding options for virtual learning based on the needs of LEAs and charters and the most recent research on effective practices of virtual learning.	State Board of Education	June 2012
The commission further recommends that the State Board of Education delay further actions related to virtual charter learning until	As noted in recommendation # 8 there is rapidly growing use of virtual teaching		

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this analysis is complete and guidelines are established for non brick	and learning by North Carolina's K-12		
and mortar charter schools.	teachers and students. NC's investment		
	in the NC Virtual Public School that		
	serves K12 is the second fastest growing		
	state supported virtual school in the		
	nation and has proven successful in		
	increasing flexible learning options for		
	students. Changes made to the		
	NCVPS statute in 2012 allows for		
	greater flexibility including developing		
	partnerships with other vendors,		
	marketing courses to other states and		
	non public school students.		
	non public school students.		
	One area that has not been well defined		
	in NC is quality standards,		
	accountability and funding for virtual		
	charters. Based on national and state		
	policy review, cyber or virtual charters		
	are rapidly growing however; policies		
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	for quality standards, accountability		
	and funding are not well defined.		
	According to the National Governor's		
	Association (NGA) which is providing		
	technical assistance "virtual chartering		
	is a relatively new phenomenon that		
	requires additional research into		
	appropriate policy strategies." In		
	addition, review of NC charter policies		
	found that the policies addressed		
	"bricks and mortar" charters which is		
	also the case with the majority of other		
	states.		
11. Virtual Learning Access- Higher Education	As noted for K12, the use of virtual or	University of	June 30,
All institutions of higher education that enroll students living outside	distance learning is rapidly growing in	North Carolina	2012
of North Carolina in online courses are subject to the rules of the state	higher education. NC continues to	System, NC	
in which the student receives the instruction. Each state has unique	offer more degrees on line than any	Independent	

rules and procedures governing the permissions process. The current situation is that without any statewide coordination each North Carolina community college, college and university must independently obtain permission from every state in which a student might reside while taking an online course.  The eLearning Commission makes the following recommendations to save resources and ease the process for every institution in North Carolina.  1. It is recommended that the governing agencies including the UNC, NCICU and the NCCCS participate in efforts that would create a common application process for permission to offer online courses and efforts such as those by the Presidents' Forum and SREB to create national or regional reciprocity agreements for institutions offering online courses.  2. It is recommended that the General Assembly expedite approval of efforts that would create common application processes and national or regional reciprocity agreements.  3. It is recommended that the eLearning Chair create a task force that includes participation by the UNC, NCICU, and the NCCCS be created under the auspices of the eLearning Commission to collaborate on the processes of determining state requirements and permissions and share information about specific experiences with the various states. The task force would disseminate the information to all institutions in the state. The task force would serve as a resource for the Legislative and Executive branches on the proposed efforts mentioned in recommendation #1.  4. It is recommended that the NC State Attorney General's office participate with the task force (#3) in interpreting state guidelines for obtaining permission to offer online courses in the various states.	other state however, as with K12 issues surrounding standards, accountability and funding and traditional policies for "bricks and mortar" present a challenge. Therefore, recommendations 9 and 10 address options for how higher education may begin to address support of eLearning.  Hope Williams, President of the Independent Colleges and Universities has made contact with Scott Ralls, President of the NC Community College System and Tom Ross, President of the University System to begin the process for addressing recommendation 9.	Colleges and Universities, and the NC Community College System	June
The eLearning commission recommends that UNC-GA implement and support its constituent campuses in a process to reduce the tuition inequities created when UNC moved to the SCH-based model as	implementing the proposal as recommended in the Removing the Distance Education (DE) Tuition		2012

reported in the Removing the Distance Education (DE) Tuition Penalty – Financial Analysis Report (attached to this document).	Penalty document as of the start of the 2012-2013 school year.  This report proposes a process to reduce the tuition inequities created when the UNC moved to the SCH-based model. While the legislative intent was that both enrollment funding and tuition load would be identical for regular term and DE, the structural differences between the FTE-based and SCH-based tuition and fee models create inequities. The result of these inequities is that full-time students who take a mixture of DE and regular-term courses generally pay more tuition and fees than they would if they took all of their coursework either on campus or by DE, while part-time students taking a mix of DE and regular-term courses generally pay less tuition and fees than they would otherwise. These inequities present a significant barrier to moving towards a blended learning model; i.e., a model in which students work towards their degree through a combination of on-campus and DE instruction.	State December 6	
13. State STEM Strategy Part 1 The Governor directs the State Board of Education and the Governor's Education Transformation Commission to incorporate the Lieutenant Governor's and the Joining Our Business and Schools (JOBS) Commission's work on the development of a comprehensive state STEM strategy into their STEM initiatives.	*ACCOMPLISHED*  This recommendation has been achieved and a statewide STEM strategy has been developed through the STEM Advisory panel to the JOBS Commission and the Education Cabinet, which identifies attributes of a STEM school and a STEM program.	State Board of Education and GETC	Dec 2011
14. STEM Strategy Part 2	eLearning Commission acknowledges		June

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The eLearning Commission recommends the Governor, General Assembly, other Executive Departments and private sector partners support the priority projects agreed to by the education systems via MOUs to create a Statewide STEM Scorecard, STEM Web Portal, Network of Schools & Programs, and Public Awareness Campaign to increase understanding, alignment and returns on public investment improve student, educator and workforce outcomes.  The eLearning Commission further recommends to immediately increasing alignment, understanding and returns on previous investments by having this public/private partnership utilize the framework, technology, and web tools of the eLearning Portal website in the design and creation of a Statewide STEM Portal.	and applauds the creation of the NC STEM Learning Network by the JOBS Commission, SBE, DPI, NCCCS, NCICU, UNC and other public and private partners.  The STEM Learning Network is being facilitated and coordinated at the NC Science Mathematics and Technology Center to align, advance and increase the impact of STEM initiatives across K20 education systems with North Carolina's workforce needs. Funding to support this work is provided through grant funds from Battelle and in-kind support from the participating agencies.		2012
Technology Infrastructure			
15. Shared Services for P20 SEE STATUS	The Governor directed the SBE to develop a plan for implementing this work with an update back to her and the commission due April 1, 2012.  Phil Emer presented the revised report to the SBE at its October meeting which has been incorporated into the statewide plan for School Technology and is attached for your review.	State Board of Education	April 2012
16. The Governor directs the State of North Carolina Chief Information Officer (CIO) and the North Carolina Office of Information Technology Services (ITS) to evaluate and modify as necessary the process by which ITS provides procurement and project management support to DPI and NCCCS. The State CIO should report findings of this evaluation to the Governor by June 30, 2012.	The feedback received from DPI and NCCCS outlines that the ITS process today focuses less on expert consultancy from ITS and more on reporting tools and administrative process. There is little value add in such support. The original intent of legislation giving ITS oversight over the procurement process	NC Office of Information Technology	June 2012

17. Longitudinal Data System  This recommendation is partially eLearning TBD	17. Longitudinal Data System	for DPI, NCCCS and other state agencies was to drive efficiency and aggregation of demand for common procurements. The goals of the legislation were to have ITS technology and procurement experts assist with requirements definitions for procurements and then ITS would look across state agencies for similar demand and aggregate it for efficiency. DPI and NCCCS have provided feedback that the ITS process does not add value in specialized procurements related to educational applications, tools and large bandwidth procurements. The process is most effective in Statewide bulk purchases where the negotiation of state contracts for local circuits, client devices (PC's, laptops, etc) and common productivity applications drive tremendous cost savings.  ITS and the State CIO have a tremendous opportunity to learn from DPI and NCCCS as both agencies and their constituent institutions implement shared services on a wide scale. Shared services implementation could greatly increase the areas where bulk purchasing efficiencies are possible. The ITS study should include some analysis of how ITS will be informed by the work of these education focused entities in shared services.  This recommendation is partially	eLearning	TBD
The eLearning chair directs the Infrastructure committee to work in collaboration with the group that developed the unfunded Statewide  complete:  The USED awarded the \$4M in June  Commission			Commission	

Longitudinal Data Systems (SLDS) grant application to ensure that an aggregated PreK-20 statewide intelligent data-mining and dynamic reporting system is developed. The reporting process will take steps to ensure the security and confidentiality of the data in order to ensure the protection of any individual's data that is part of an LDS. The system or process should have as its goal to yield information in a format that can be used to assist with policy and resource decisions at the state level and locally for personal learning plans for students, professional development plans for instructors, and resource-allocation decisions for institutions, districts, and entire systems. A scope of work outlining the requirements for a plan of implementation of a Statewide LDS should be developed no later than February 28, 2011. It is further recommended that the eLearning Commission staff along with other appropriate P20 staff seek funding sources including grants, federal, state and private funds to implement the Statewide LDS.	to implement the capacity of the state's Preschool to Workforce Statewide Longitudinal Data System (SLDS). Further through SL 2012-133 HB 964 North Carolina Longitudinal Data System An Act to create the North Carolina Longitudinal Data System and governing board; and to provide that private colleges and universities, nonpublic schools, and the North Carolina Independent Colleges and universities are not liable for a breach of confidentiality caused by the act or omission of a state agency, local school administrative unit, community college, or constituent institution of the University Of North Carolina.		
<ol> <li>Unified Data System.         The eLearning Commission recommends that the General Assembly provide \$150K for the Statewide Longitudinal Data Systems (SLDS)team to retain a third party consultancy skilled in data systems to execute and document a study of data system usage. The study should address data governance, data system operations, data access, and data use no later than December 31, 2012. The study should specifically address the following questions and data system details:     </li> <li>Data governance. The data that is gathered, the questions that are asked, the conclusions are drawn, and what agency or agencies are responsible for supporting data system activities need to be carefully considered and appropriately governed.</li> <li>Data system operations. A sustained and operations and funding strategy for the data system specified in the (\$4M) LDS grant beyond the finite scope provided within the context of the grant.</li> <li>Data system access. Who will have access to the data system?         Legislative staff? OSBM and fiscal research? NC citizenry? NC     </li> </ol>	Please see recommendation 17 for an update.	University of North Carolina System, NC Independent Colleges and Universities, and the NC Community College System	Dec 31, 2012

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Industry groups?			
4. Data use. What reports should be generated automatically by the system? What on-demand capabilities must the system provide to its users? Are there any real-time reporting requirements envisioned?			
Broadband/Marketing			
19. eLearningNC.gov Personalization	The Scope of Work for the	eLearning	June
The eLearning Chair directs the eLearning Commission portal staff to work in collaboration with the RttT Cloud Team to add the personalization functionality to eLearningNC.gov.	personalization eLearning portal is incorporated as a part of the NCCLOUD work in RttT. An RFP is in process for this work and the SOW is attached to this document for your review.	Commission and State Board of Education	2012
<ul> <li>20. ePortal Sustainability.  The ePortal Sustainability Working Group, comprised of members of the commission and commission advisers with extensive eLearning marketing and content expertise, has filed a detailed report which demonstrates that the content licensing, tuition and partnership models for out-of-state students, international students and institutions can provide new revenue streams for the state and sustain the K20 ePortal initiative, provide for growth for our in-state eLearning resources and continue North Carolina's leadership in education.  Therefore it is recommended that the North Carolina Legislature: a. Authorize the development of the registration / revenue collection /content tracking /personalization system to manage the new revenue.</li> <li>b. Participation of individual K20 institutions in the use of this system will be voluntary. Several sectors, institutions and on-line content providers such as NCVPS, the Community College System and select university higher ed institutions have already expressed interest in supporting a statewide effort.</li> <li>c. Fund the NC eLearning Commission's ePortal project to generate a detailed business plan to deliver NC's eLearning content licensing</li> </ul>		eLearning Commission and State Board of Education	Dec 2012

	initiative.			
d	Authorize the marketing and licensing of our states eLearning			
	assets to out-of-state and international institutions.			
e.	Continue North Carolina's leadership and leadership in K20			
	eLearning education.			
f.				
	(eLearningNC.gov), and in consideration of a plan and approach submitted by a special designated ePortal Sustainability Task			
	Force, it is recommended that a Request for Information (RFI) be			
	developed by the eLearning Commission for the purpose of			
	obtaining knowledge and information for the most effective and			
	efficient means of creating a revenue generating business model			
	based on the products and/or services for which commerce is			
	sought. The RFI is for planning purposes only and shall not be			
	considered a request for proposal (RFP) or as an obligation to			
	acquire any service related to responses to the RFI. All interested			
	parties including industry, academia, as well as small and large			
	businesses are encourage to respond to provide insight into the			
	planning and designing of a sustainability model based on			
	revenue generation.			
	The development of the RFI represents just one area that the			
	eLearning Commission is researching as it seeks innovative,			
	entrepreneurial ideas and suggestions to expand the NC			
	eLearningNC.gov Portal to become a self-sustaining eLearning			
	partnership model that will expand eLearning worldwide through			
	strategic alliances. This is a unique opportunity for gaining ideas			
	and recommendations for the development of a business model			
	for K20 eLearning services that would be accessible through the			
	ePortal.			
21	Broadband Deployment Goals	Action by the General Assembly in the	NC Broadband	August
<b>-1</b> .	The Governor should establish and articulate tangible goals for	Appropriations Act 2011-145 passed	Division, NC	2012
	broadband deployment and uptake in the State no later than August	6/16/11	Department of	
	31, 2012. A reasonable set of goals that are supported by	(http://www.ncga.state.nc.us/Sessions/20	Commerce	
	technology innovation and advancement could include the	11/Bills/House/PDF/H200v9.pdf)		
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]	following:	requires the transfer of the grant received		
		by eNC to the Dept of Commerce and		
a.	By the end of Calendar Year 2013 – All NC citizens have access	sunset of eNC. The NC Broadband		
	to affordable terrestrial or wireless broadband service that is	Division has been created at the North		
	measured and verified at least 4 mbps down and 1 mbps up.	Carolina Department of Commerce and		
b.	By the end of Calendar Year 2015 – 85% of all NC households	has assumed the mission of rural		
	have subscribed to broadband and all NC citizens have access to	broadband advocacy formerly overseen		
	affordable terrestrial or wireless broadband service that is	by eNC.		
	measured and verified at least 7 mbps down and 2 mbps up.			
		Rural families are adopting the use of		
C	By the end of Calendar Year 2018 – 95% of all NC households	virtual learning, telemedicine		
C.	have access and at least 90% have subscribed to affordable	technologies, running businesses from		
	terrestrial or wireless broadband service broadband that is	home and engaging in other high		
	measured and verified at least 10 mbps down and 4 mbps up.	bandwidth activity. Rural broadband		
	measured and verified at least 10 mops down and 4 mops up.	infrastructure, broadband service		
.1	D- d 1 - f C-1 1 V 2020 - 11 NC 1 1- 11 1	•		
a.	By the end of Calendar Year 2020, all NC households and	deployment and broadband adoption		
	businesses will have access to affordable terrestrial or wireless	needs to keep pace with this demand.		
	broadband service that is at least 50 megabytes down and 20			
	megabytes up- (National Broadband Plan 2015).			
	Nag	th COLUMN TIME	NG (0.00)	
	-NC Sunset provision	*COMPLETE*	eNC/Office of the	On
	ne General Assembly should eliminate e-NC's sunset provision so	As directed by the NC General Assembly	Governor/NC	Going
	e organization can lead the boots on the ground and data gathering.	in the Appropriations Act 2011-145	Department of	
	ate funding that can continue to provide some of the match required	passed 6/16/11	Commerce	
	r the \$6.6 million federal grant will be important. e-NC is well	(http://www.ncga.state.nc.us/Sessions/20		
	spected nationally and will continue to apply for and receive federal	11/Bills/House/PDF/H200v9.pdf)		
	nding to conduct this work if the State of North Carolina shows a	2011, the e-NC Authority worked with		
co	ommitment to e-NC. Just under \$400,000 a year in state operating	the National Telecommunications		
fu	nds for match, coupled with the \$100,000 a year in Golden LEAF	Information Administration (iin the US		
Fo	oundation match funding will assure that e-NC meets the	Department of Commerce) to transfer the		
rec	quirements to utilize the full \$6.6 million federal grant for	SBDD grant for operations of the state		
br	oadband activities in NC.	broadband initiative to the NC		
		Department of Commerce.		
		*		
		Governor Beverly Perdue and her staff		
		worked with the e-NC Authority to work		
		I WOLKED WITH THE C-LIC PAUTIOLITY TO WOLK		
		through the numerous requirements of		

	the NTIA for the grant transfer approval to affect the transfer without losing the grant funds. This has now been confirmed by the NTIA, as having been approved by the NTIA, and now is at NIST for contract changes. The staff of the e-NC Authority has now transferred to the NC Department of Commerce to run the grant program from NTIA in a division newly names as Broadband NC. The Director of the e-NC Authority elected not to remain with the state broadband initiative grant.		
23. Broadband Subsidies  The General Assembly should continue its investments in subsidies for broadband providers who deploy services in underserved areas but become more specific in the oversight of these funds. These investments should become more targeted toward the most underserved areas identified in the NC DOC – NC Broadband Division mapping process and verified by the boots on the ground surveys. The RFP process established by eNC should be used by NC DOC – NC Broadband Division to determine grantees for awards for broadband deployment. This should continue. Some stipulations surrounding the funding should include:  a. An RFP like process should be structured to distribute these funds. The funds would only be distributed to one applicant per identified service region.	A million dollars in broadband deployment incentive funds was awarded by the North Carolina Department of Commerce's Broadband NC division in Calendar Year 2012. This investment should continue and grow as specific areas of need are developed.  Matching requirements should be waived for broadband providers who leverage BIP and BTOP infrastructure to secure these funds.	NC Broadband Division, NC Department of Commerce	May 2012
b. Applications should require both a public and private partner and define how public and private will work together on implementation			
c. These funds should be available for capital equipment and construction program management costs			
d. These funds should be leveraged by a minimum of 100% (a 1 to 1) matching investment by the applicant. The match can be a			

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	combination of in-kind resources and cash.			
e.	Awardees should be subject to detailed reporting requirements that are verified by NC Broadband Division.			
f.	Since incentive subsidies will be given to Providers, Providers should agree to price points for service; technical support levels and service level agreements regarding reliability of service.			
g.	The desired price point for service would be between \$20-25/Month for speeds outlined in the Governor's goals.			
h.	A select subcommittee supported by staff work from the NC Broadband Division should be the review committee and recommend to the Governor the awardees			
The diagram of the control of the co	the Governor directs the Rural Broadband Taskforce, under the rection of MCNC, to develop an advisory group, representative broadband providers and users. This advisory group will commend a framework for private sector, non-profit sector and ablic sector partnerships which will result in broadband service hancement and broadband service uptake in areas where adoption ges due to a lack of competition or a lack of education on the anefits of broadband use.  C Broadband, a division of the NC Department of Commerce, will ovide technical assistance to this group. Special incentive funding light be made available to partnerships of public/private ganizations that undertake a program to assist in completing this ission. The advisory group should annually publish its findings atlining the progress that has been made with these public/private retnerships.	The advisory group has published its work plan and a timeline leading to a first set of recommendations to be published. A public event unveiling recommendations is set to publish in August 2012 according to this work plan.  Reference the attached report for broadband.	MCNC	August 2012
Th Ca pr	everage the MCNC Middle Mile ne non-profit organization, MCNC, which operates the North norolina Research and Education Network (NCREN) raised \$42M in ivate matching funds (including \$8M from its own MCNC dowment and \$24M from the Golden LEAF Foundation) and	MCNC is leading the nation in miles installed on its first round BTOP 1 project with the build complete. All fiber from round 1 will be in service by the end of March. Private partner, FRC, has	MCNC	August 2013

applied for and received \$104M in Federal Recovery Funds. This funding will, by August of 2013, create a 2600 mile, contiguous middle mile broadband network in 79 mainly rural counties in the State. This new NCREN network will directly serves Community Anchor Institutions (CAIs) (CAIs are defined as k12 schools, universities, community colleges, public health facilities, hospitals, libraries, public safety facilities) and allow these CAI's to substantially grow their bandwidth use without increases in fees or costs for their connectivity.

In addition, 10 telephone coops, independent telcos, electric membership cooperatives and cable companies received a total of \$250 M in loans and grants from the US Department of Agricultures BIP program.

The State and the Rural Broadband Advisory Group should seek ways to leverage the MCNC middle mile and the BIP funded networks to enhance broadband services to all Community Anchor Institutions including those not served by NCREN.

The Rural Broadband Advisory Group should also recommend how the MCNC middle mile and BIP networks can be leveraged to introduce enhanced broadband service offerings into areas where fiber optic infrastructure is lacking to scale to the future of anticipated consumer and business needs. Anticipated growth rates in needs for broadband capacity, both fixed and mobile, over the next decade to two decades should be used to guide this work

The State should also seek additional BIP and BTOP funds as they become available.

been selling access rights to private carriers in the areas of the round 1 build (Southeast and Western part of the state).

On round 2 BTOP, MCNC began the build in July 2011 and has installed over 450 miles of the 1300 miles of conduit and has secured rights to another 400 miles of existing fiber. MCNC expects this project to be completed by July of 2013. ECC technologies is assisting MCNC in marketing the commercial capacity on the BTOP round 2 fiber.

Ten rural based North Carolina telecommunications companies, cable companies and electric membership received BIP funding and are deploying their networks. Many of these are rural Fiber to the Home builds. These companies will be able to serve customers to the standard outlined in the broadband deployment and adoption goal of the commission.